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TOWNSHIPS OF MULMUR & MELANCTHON

NORTH DUFFERIN COMMUNITY CENTRE EFFICIENCY REVIEW & MULMUR RECREATION MASTER PLAN

PUBLIC SURVEY RESULTS: SUMMARY REPORT

March 2020



**TOWNSHIP OF
Melancthon**

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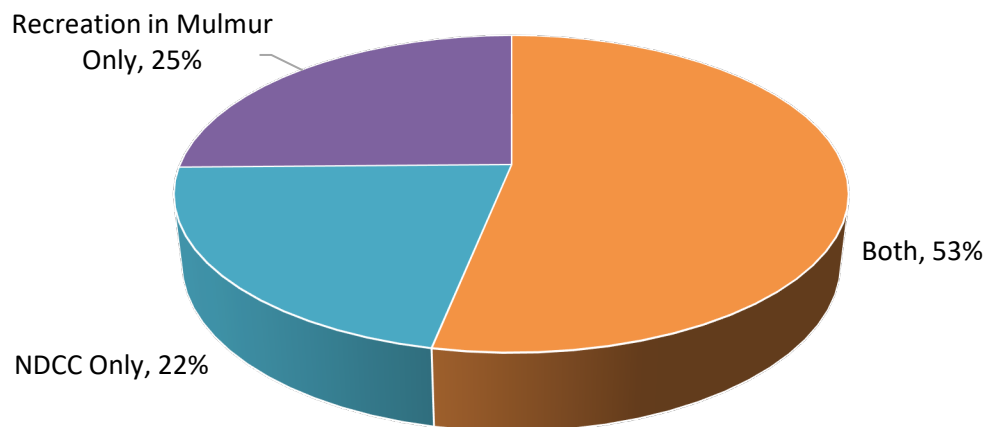
1 Introduction

The following provides a summary of the results of the Public Online Survey undertaken as part of the project processes for the North Dufferin Community Centre (NDCC) Efficiency Review and Mulmur Recreation Master Plan. The survey was available online via the Townships of Melancthon and Mulmur public websites between January 17 and February 21, 2020.

In total, 467 respondents participated in the public survey and provided their views and experiences with the NDCC and Mulmur Township-owned facilities, programs and services. The open-ended responses included as part of the appendix have been corrected for spelling errors, but otherwise remain unedited.

The survey was divided into two sections: questions related to the NDCC and questions related to the Mulmur Recreation Master Plan. 53% of respondents provided input to both topics, while 22% only responded to question related to the NDCC and 25% only responded to the Mulmur Recreation Master Plan questions. The input received provides insight on the public's perception of existing facilities in terms of quality, function, maintenance and ability to meet resident needs, as well as identifies needs and wants in the future.

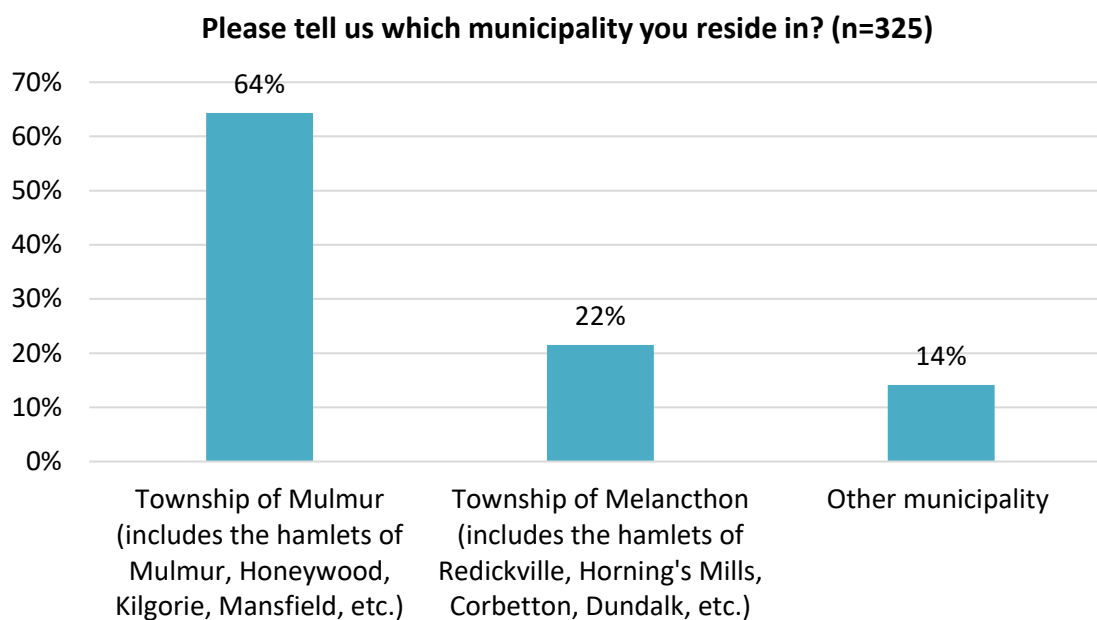
This survey deals with two important topics: (1) the North Dufferin Community Centre (NDCC), and (2) Recreation in the Township of Mulmur, in general. Which sector would you like to provide comments on?



2 Profile of Respondents

2.1 Place of Residence

A majority of respondents identified that they live in the Township of Mulmur (64%), while 22% indicated that they live in the Township of Melancthon.



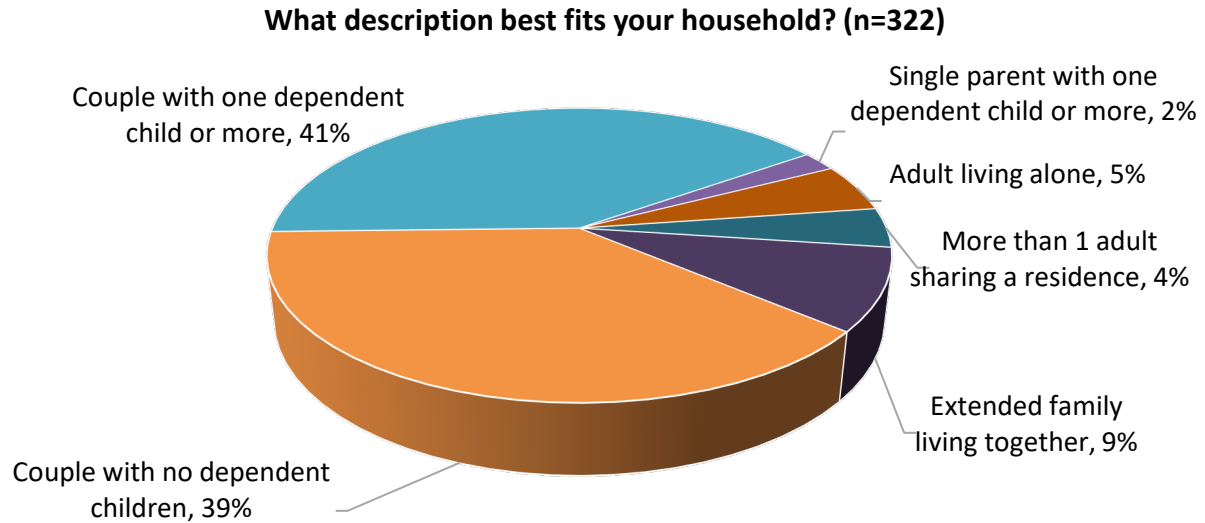
14% of respondents identified that they lived outside of the two Townships, mostly in the following communities:

- Adjala-Torontonio Township (14 respondents);
- Shelburne (6);
- Mono (6);
- Clearview (5); and
- New Tecumseth (3).

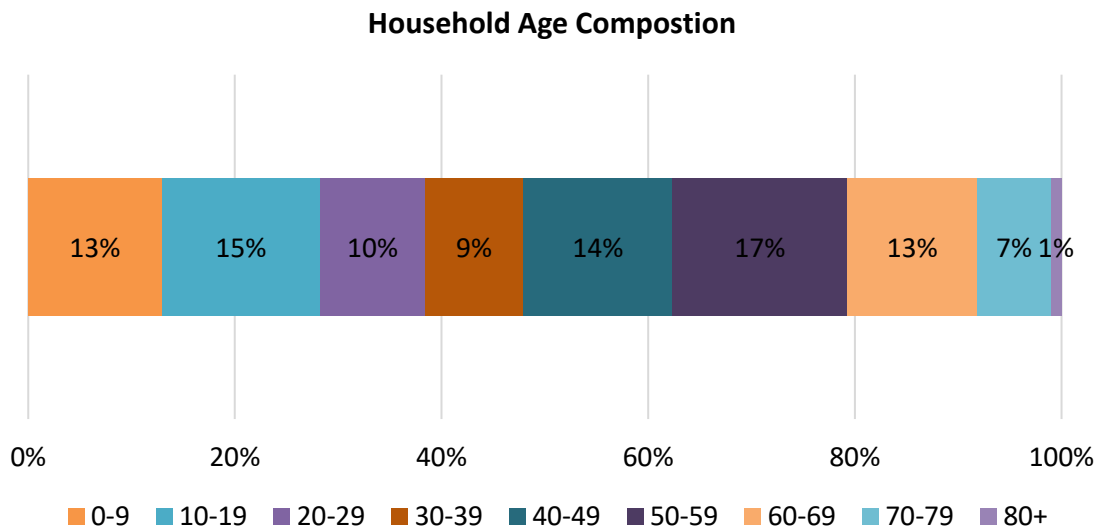
Other places respondents reside included Toronto, Wellington County, Bandjeros, Amaranth, Grey Highlands, Bruce County, and York Region.

2.2 Household Composition

Respondent households were primarily composed of couples (80%), either with (41%) or without dependent children (39%).

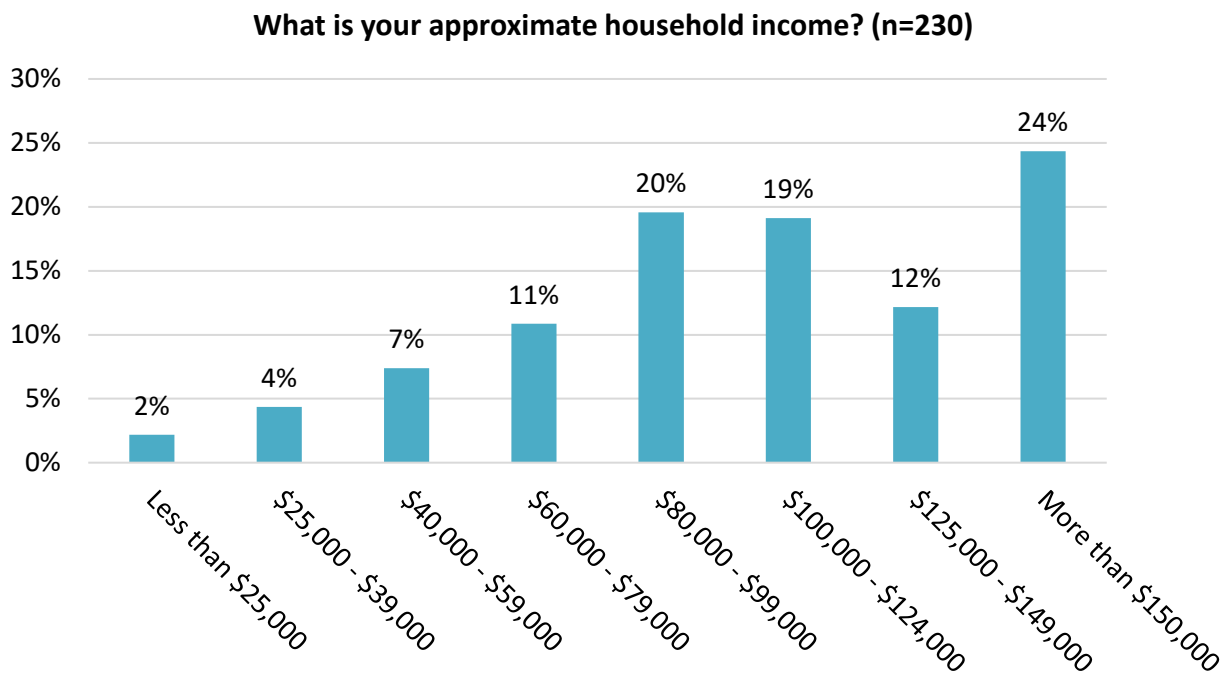


Respondent's households are varied in their age composition, with 28% being children and youth between the ages of 0 and 19 years, nearly 20% being younger adults (between 20 and 39 years), and 21% being older adults (over 60 years of age).



2.3 Income Profile

The income profiles of respondent households were fairly evenly split between households with incomes higher than \$100,000 (55%) and households with incomes lower than \$100,000 annually (45%).

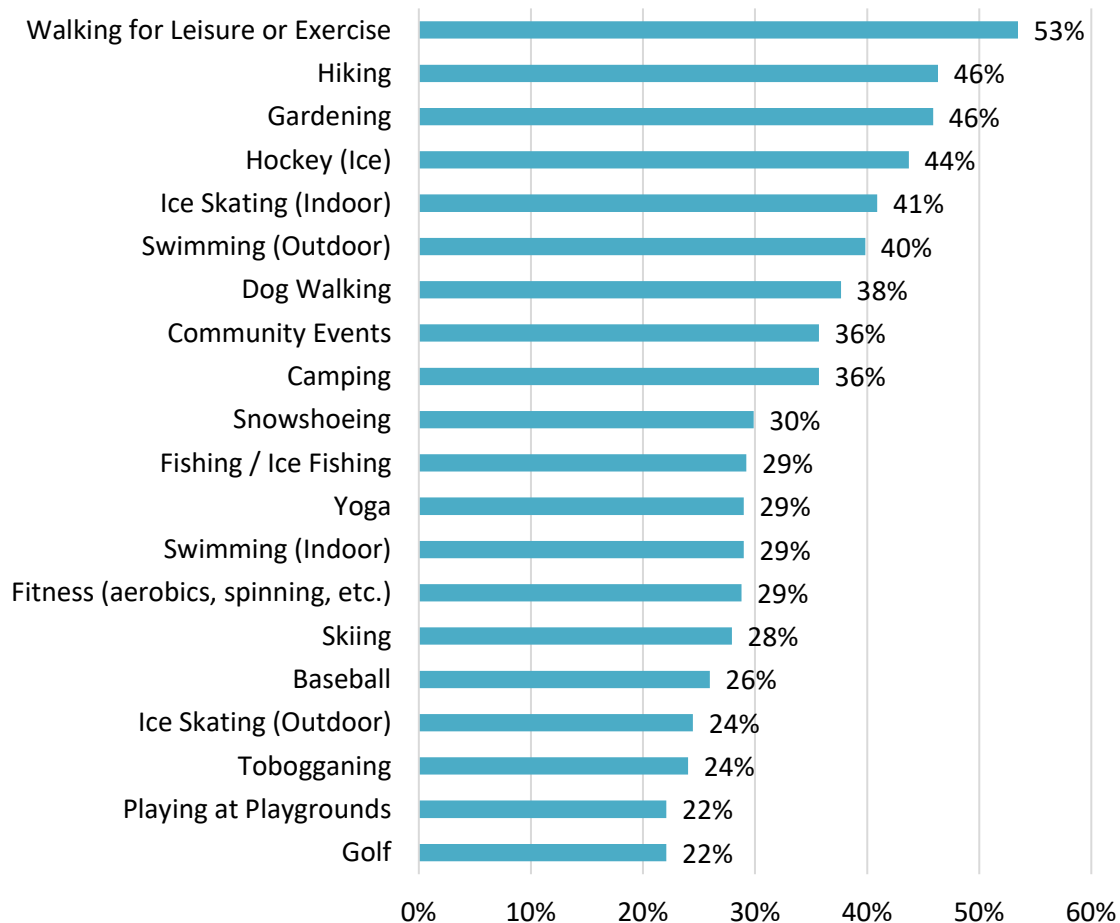


2.4 Accessing Recreation & Participation

When asked “How do you typically access recreational facilities in Mulmur? Choose the mode of transportation you use the most”, 90% of respondents (n=314) indicated that they drive and park. Walking ranked second with 6%, while cycling and getting dropped off were the primary modes of access for 1% of respondents.

Survey respondents were asked which indoor or outdoor recreation activities they, or a member of their family, have participated in over the past 12 months. The top 20 activities participated in by respondents are identified below.

Top 20 Activities Participated In by Respondents



3 North Dufferin Community Centre

The North Dufferin Community Centre is an important recreational resource for residents of Mulmur and Melancthon Townships. The survey responses summarized in this section correlate specifically to those survey questions directly related to the NDCC.

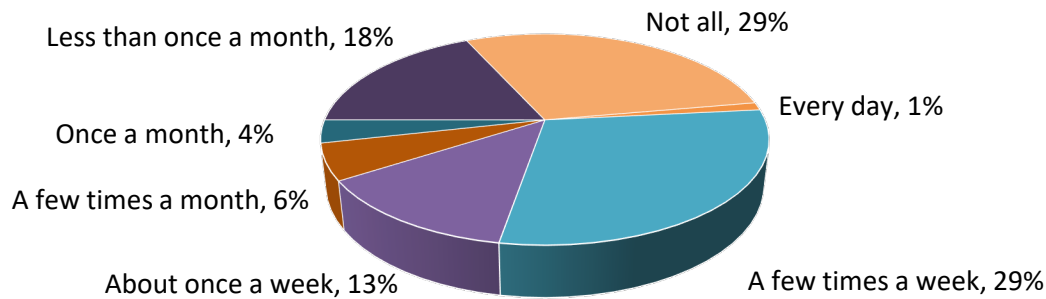
3.1 Use of NDCC Amenities

Frequency of Use

The frequency of use of the NDCC by respondents varied significantly, with 29% using it a few times a week, and the same percentage not using it at all. 1% of respondents indicated that they use the

NDCC on a daily basis, while the remaining 40% or so were mostly occasional users ranging from once a week to less than once a month.

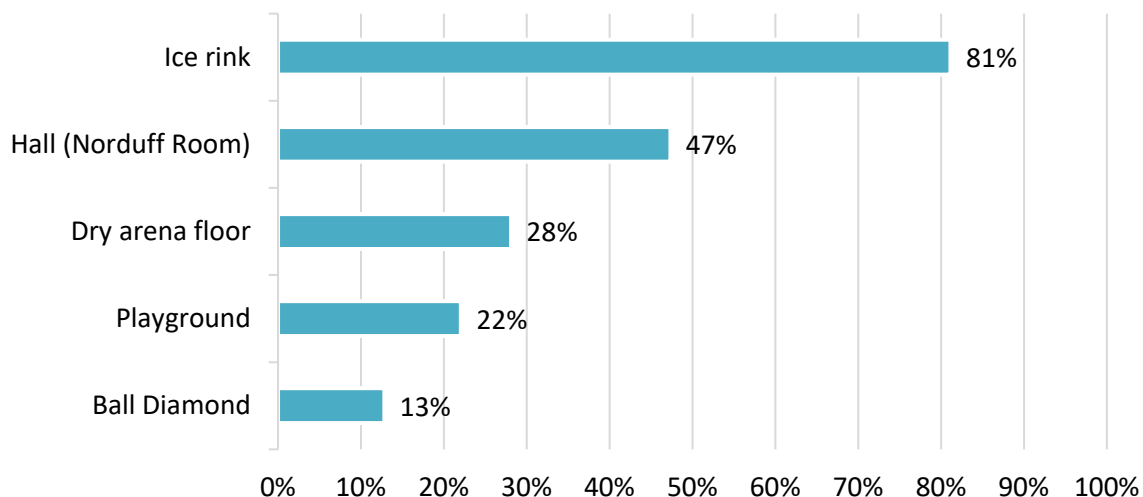
In the past 12 months how frequently have you, or other members of your family, used the amenities at the North Dufferin Community Centre? (n=341)



Amenities Used & Satisfaction

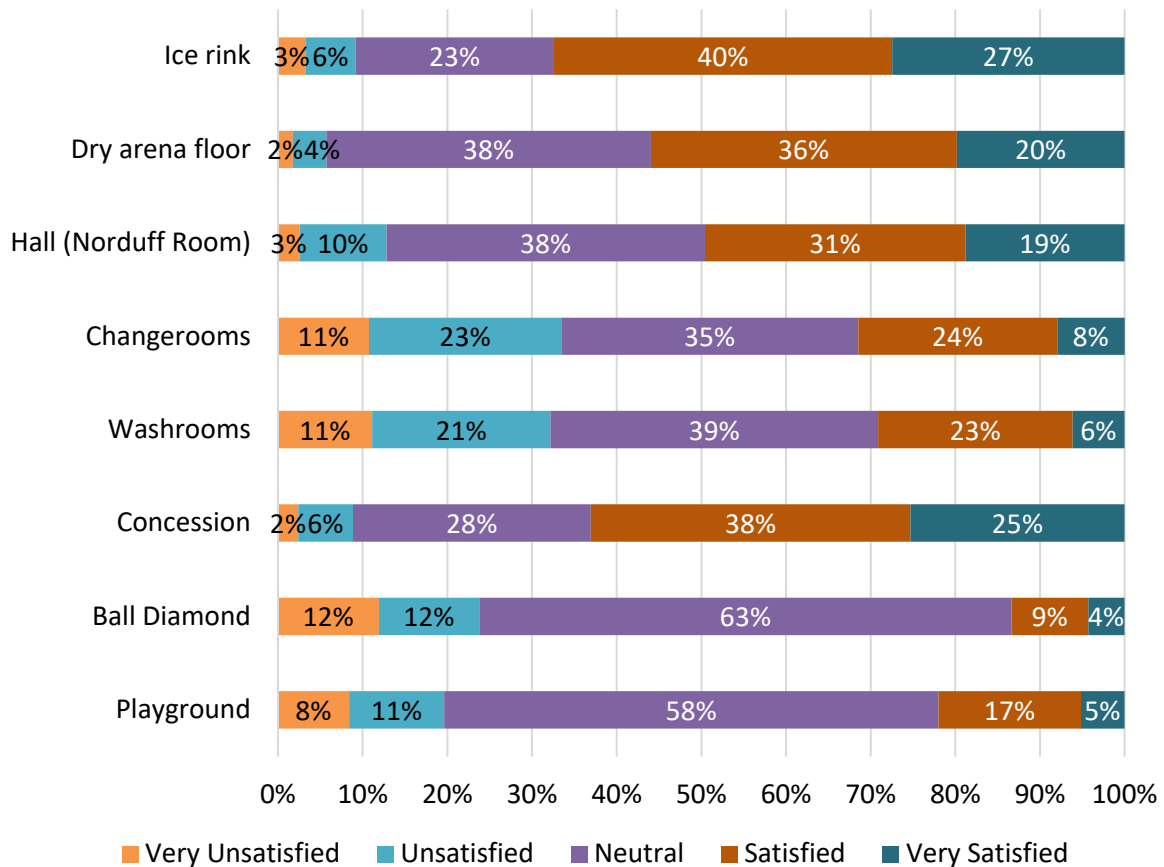
As an ice focused facility, it is no surprise that the ice rink is the amenity used the most by survey respondents at 81%, followed by the Norduff Room (47%) and the dry floor in summer (28%). Fewer respondents indicated that they use the outdoor facilities (playground, ball diamond) located at the NDCC.

Which of the indoor and/or outdoor amenities at the North Dufferin Community Centre have you or a family member used? Please check all that apply.



Of the amenities at the NDCC, the ice rink had the highest level of satisfaction, with 67% of respondents indicating they were either 'satisfied' or 'very satisfied'. This was followed by the concession with 63% of respondents being 'satisfied' or 'very satisfied', the dry arena floor with 56%, and the Norduff Room with 50% of respondents being 'satisfied' or 'very satisfied'. The changerooms and washrooms, as well as the outdoor amenities had higher levels of neutrality and/or dissatisfaction.

Please rate your satisfaction with the amenities provided at the North Dufferin Community Centre (n=282)

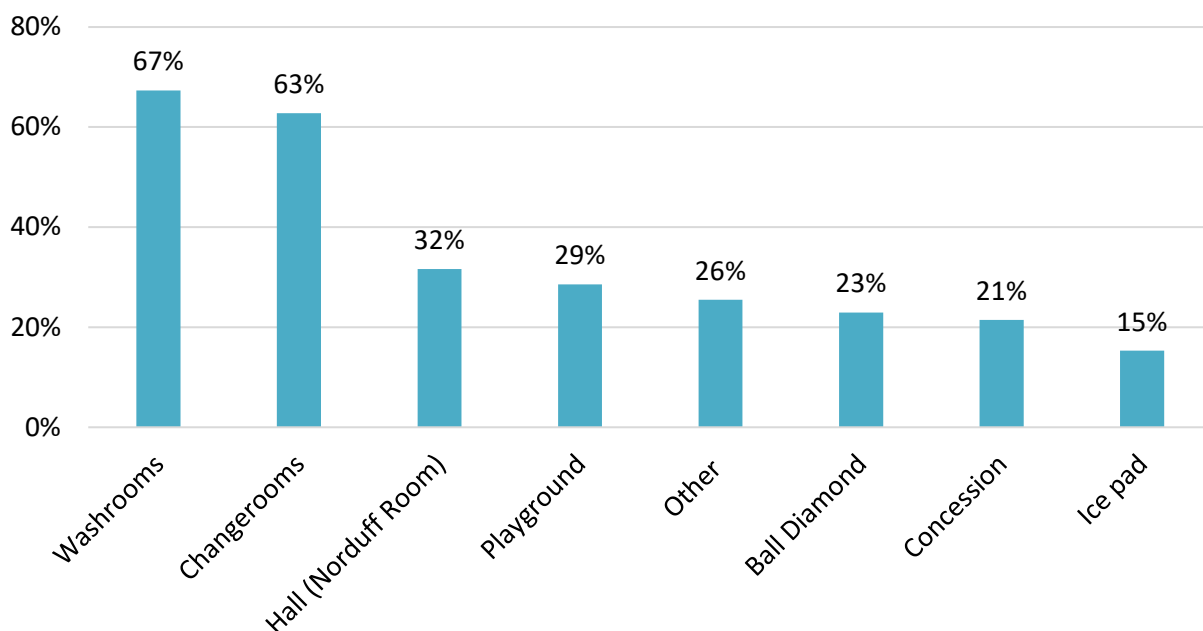


Detailed comments received related to satisfaction of NDCC amenities are provided in the appendix (see Question 6 responses).

3.2 Amenity Improvements at NDCC

When asked “Do you feel that upgrades/improvements are needed to the NDCC?” 80% of respondents (n=238) indicated ‘yes’. Upgrades/expansion of the washrooms and changerooms were identified by the most respondents (67% and 63% respectively). Those who chose ‘other’ specified their answers which ranged from team bench upgrades to lobby improvements to improved ‘curb appeal’. Detailed open-ended responses are provided in the appendix (see Question 15 responses).

If you feel there is a need for upgrades/improvements to be added to the North Dufferin Community Centre what existing amenities would you like to see upgraded/expanded? Please check all that apply. (n=196)

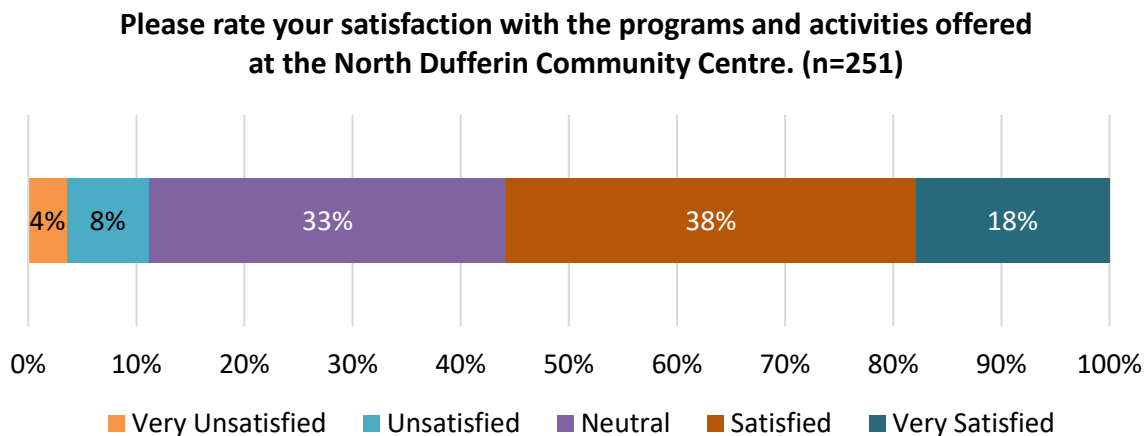


When asked “Do you feel that additional/new amenities are needed at the NDCC?”, responses were split – with 48.6% saying ‘yes’ and 51.4% saying ‘no’. The top amenities identified by respondents were a new and relocated playground for children (17 respondents), indoor swimming pool (14 respondents), basketball court (7 respondents) and gymnasium / fitness facilities (6 respondents).

3.3 Program Participation & Satisfaction

When asked “Which activities or programs have you participated in over the last 12 months at the NDCC?” respondents (n=222) indicated that they mostly participate in hockey (65%), skating (24%), and social events (14%). Social events include the Beef Barbeque, birthday parties, Buck and Doe parties, and other private events.

Over half of question respondents indicated that they are ‘satisfied’ or ‘very satisfied’ with the programs and activities offered at the NDCC.



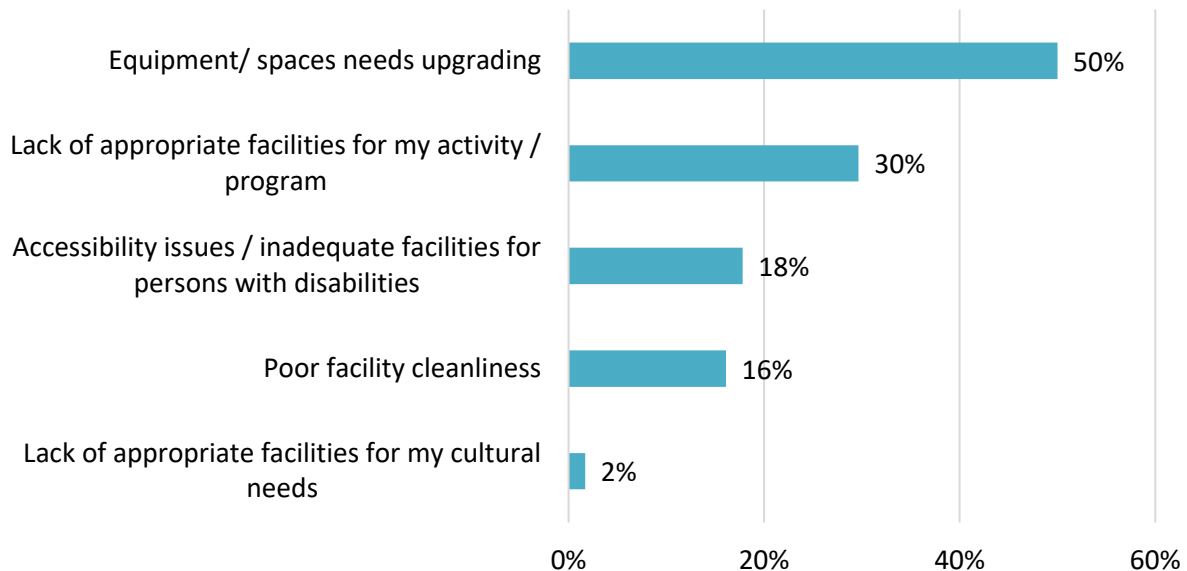
The survey asked for those respondents who were unsatisfied to tell us why. This garnered a variety of responses, provided in full in the appendix (see Question 10 responses).

In summary, many respondents felt that current programming is very hockey-centric and there is an opportunity to provide adult programming beyond hockey. Suggestions included fitness and yoga/Zumba classes, pickleball and other court sports, hobby and craft classes, social groups, etc.

Barriers to Participation at NDCC

When asked “Are there any facility-related barriers limiting your participation in activities or programs at the North Dufferin Community Centre?”, 17% (n=264) responded ‘yes’. Upgrades to equipment and spaces was the barrier affecting the most respondents (50%), followed by lack of appropriate facilities and accessibility issues. Distance from place of residence was also identified by some respondents who indicated that they live closer to arenas in Shelburne, Mono or Alliston, and therefore do not use the NDCC. Detailed responses are provided in the appendix (see Question 12 responses).

Which barriers, if any, limit your participation in activities, programs or access to the North Dufferin Community Centre? Please check all that apply.



In order to enable improved access and participation at the NDCC, respondents provided a variety of suggestions, many of which centred around general facility modernization and accessibility issues, including:

- Improved lobby area;
- Additional spectator seating in the ice rink;
- Expanded / reorganized parking lot with drop off area; and
- Accessible washrooms, elevator to access second floor, automatic door openers, etc.

Many respondents also indicated that providing a wider variety of programs for people of all ages would improve their access and participation. Improved communication with the community for awareness of what is offered / available at the NDCC was also identified. This could be developed through a variety of means including the Townships' websites, a printed community guide, newsletters, etc.

Detailed responses are provided in the appendix (see Question 13 responses).

4 Mulmur Recreation Master Plan

The Township of Mulmur provides a number of recreational facilities for use by its residents. This includes the NDCC, as well as outdoor amenities such as ball diamonds and playgrounds.

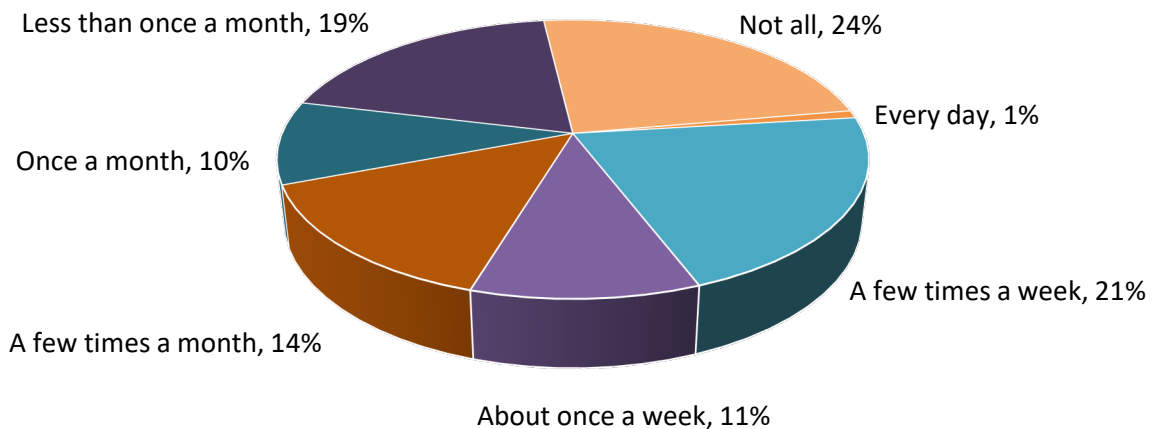
The responses included within this section are those specific to general recreation in Mulmur, some of which overlaps with those related specifically to the NDCC. This was required in order to capture all respondents' levels of usage and satisfaction, as not everyone filled out questions related to both topics.

4.1 Use of Facilities

Frequency of Use

Respondents varied in the frequency that they use indoor and/or outdoor recreation facilities in Mulmur. 24% (n=228) did not use recreational facilities at all, while 21% used them a few times a week.

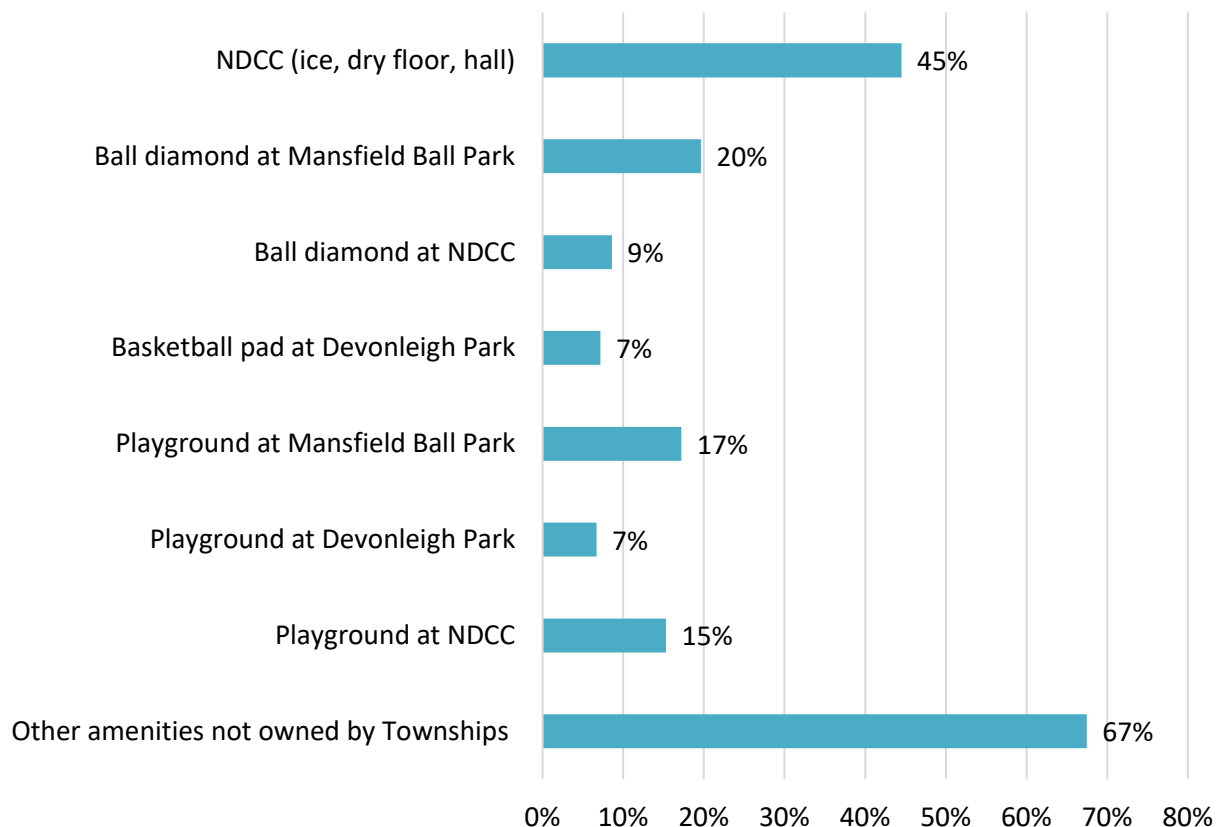
In the past 12 months how often have you, or other members of your family, used indoor and/or outdoor recreation facilities in Mulmur?



Facilities Used

The NDCC was the most used recreation facility that falls under Township management, used by 45% of question respondents. This was followed by the ball diamond and playground at Mansfield Ball Park. The playground and basketball pad at Devonleigh Park (Mansfield Ridge subdivision) were used the least by respondents.

Which recreation amenities have you or other members of your family used in Mulmur? (n=209)



Over 90% of those respondents that indicated they have used 'Other amenities not owned by the Townships' identified the Bruce Trail and Dufferin County Forest Tracts as the amenities they use.

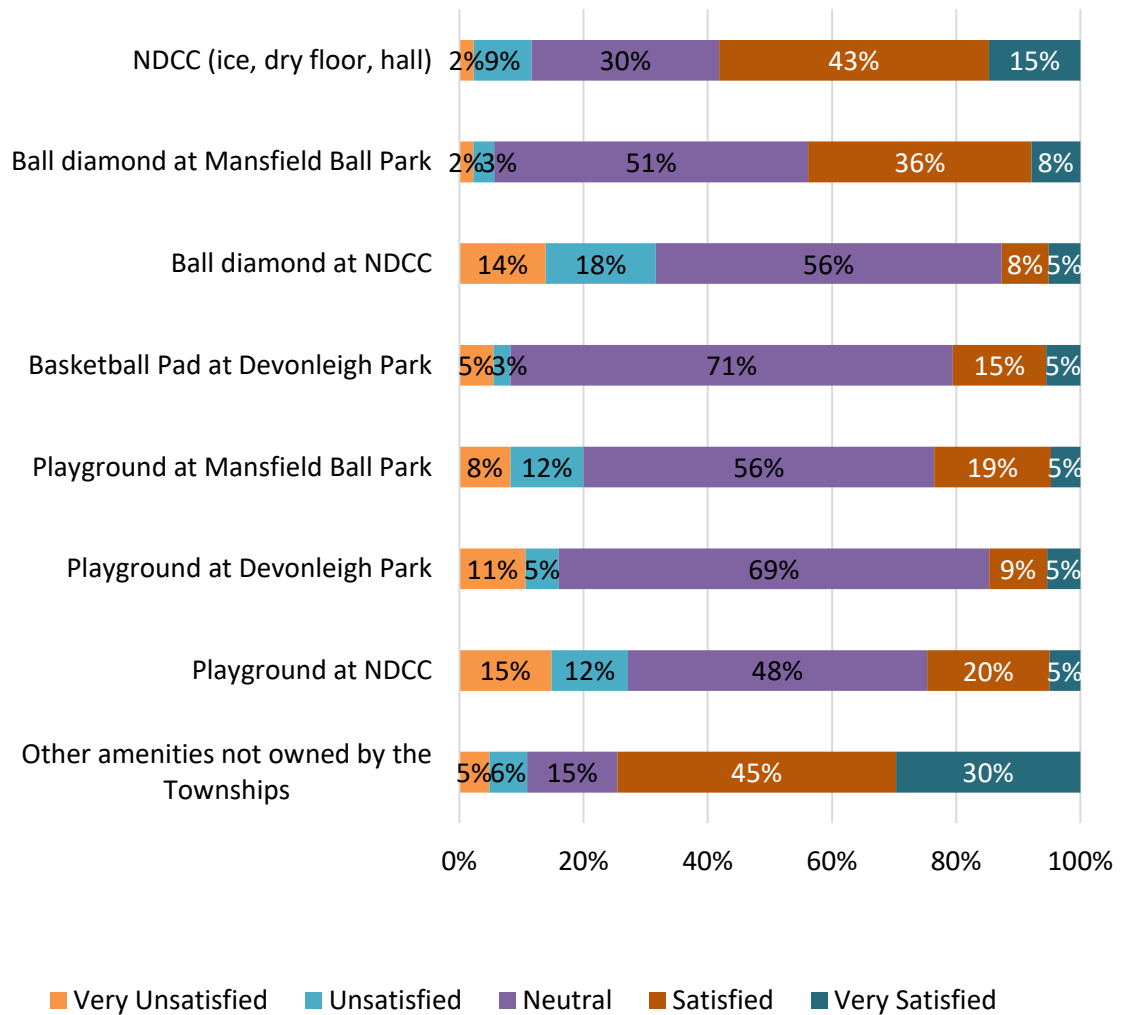
Satisfaction and Improvements

Amenities at the NDCC and the ball diamond at Mansfield Ball Park had the highest levels of satisfaction among question respondents with 58% (n=129) and 42% (n=89), respectively, being 'satisfied' or 'very satisfied'.

Those amenities with the highest levels of dissatisfaction included the playground and ball diamond at the NDCC, with 37% (n=75) and 32% (n=79) of respondents, respectively, being 'very unsatisfied' or 'unsatisfied'.

These responses, as related to the amenities at the NDCC, are generally in line with those responses obtained through the NDCC-specific questions about satisfaction.

Please rate your satisfaction with the amenities you have used.



If respondents were unsatisfied with any of the amenities they have used, they were asked to tell us why. The detailed responses are provided in the Appendix (see Question 21 responses), highlights of which include:

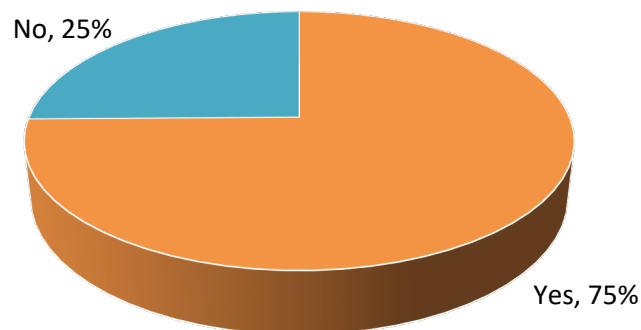
Facility / Amenity	Suggested Improvements by Respondents
NDCC	<ul style="list-style-type: none"> • Accessibility upgrades throughout building. • Changeroom and washroom upgrades. • General improvements to hall, kitchen, lobby, etc.
Mansfield Ball Park	<ul style="list-style-type: none"> • Improved maintenance on diamond (e.g. weeding, mowing, patching). • General improvements for use of batting cage. • Addition of lighting and netting on diamond. • Playground replacement and relocation. • Seating area at playground.
Devonleigh Park (Mansfield Ridge Subdivision)	<ul style="list-style-type: none"> • General maintenance improvements (e.g. weeding). • Addition of a swing set and toddler play. • Re-install nets at basketball court.
Dufferin County Forest Tract Trails (not municipally owned)	<ul style="list-style-type: none"> • Shared use of single-track trails – etiquette for shared use. • Improved signage, trail maps, loop identifiers and markers, visitor information.

Survey respondents provided suggestions for additional outdoor amenities including an outdoor ice rink, tennis courts and pickleball courts (could be indoor or outdoor).

4.2 Use of Facilities Outside of Mulmur

A majority of survey respondents utilize recreation facilities in other municipalities.

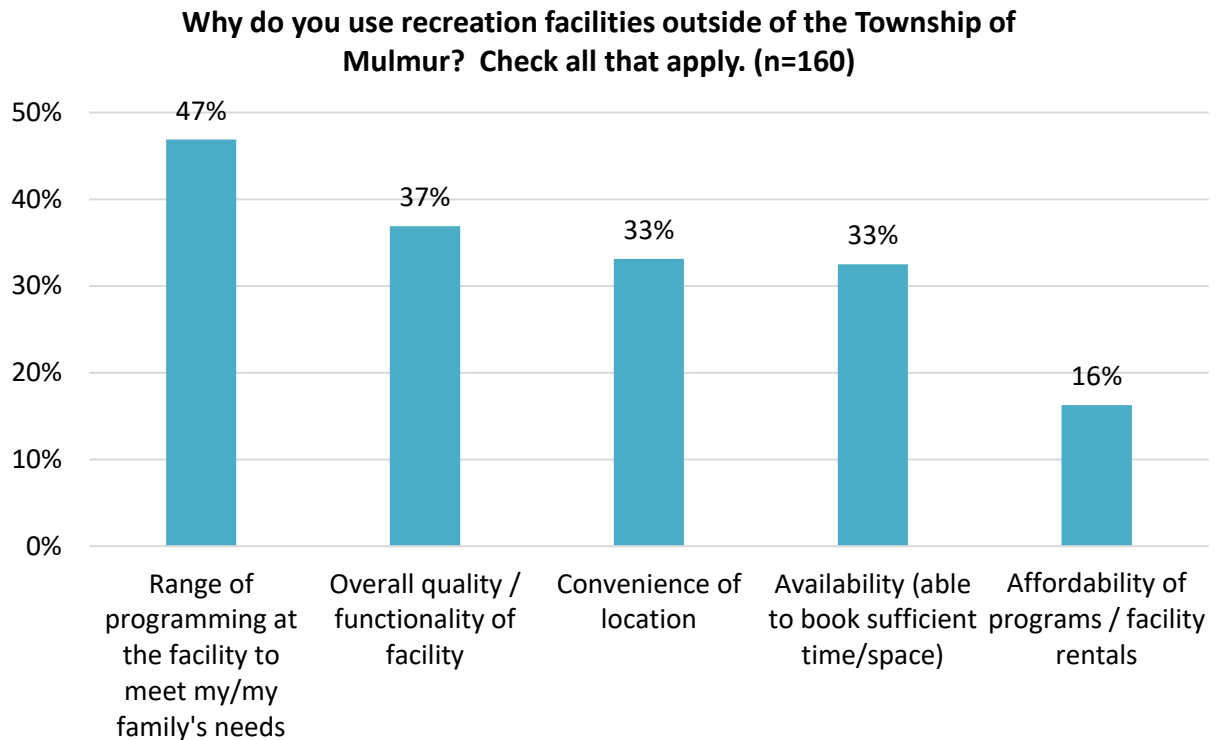
Do you use any recreation facilities outside of Mulmur? (n=214)



Respondents were asked to identify which facilities they use, where they are located and what they use them for. A wide variety of responses were received, and the main locations they use can be summarized as follows:

- 28% of respondents identified that they use recreation facilities in Orangeville, mostly for indoor swimming, visiting the splash pads, and playgrounds in parks.
- 21% use recreation facilities in Alliston, mainly the outdoor pool and splash pads, but also for fitness classes, gymnastics and skating/hockey.
- 21% of respondents use Shelburne recreation facilities, typically for use of the outdoor pool, parks, and recreation programs.
- Respondents also use the Buell Fitness and Aquatic Centre at CFB Borden (9%) for a variety of recreational needs, Simcoe County (8%) mainly for trails, and Creemore (4%) typically for fitness programs.

Many respondents (47%) use facilities outside of Mulmur due to the range of programming that is offered. The quality and functionality of the facility was identified as a factor by 37% of respondents, while the convenience of location and availability of the facility both garnered 33% of respondents.



4.3 Program Participation & Satisfaction

When asked “In the last 12 months, what programs (Township-run or otherwise) have you or any members of your household participated in?” respondents (n=134) indicated that they mostly participate in public skating (38%), hockey (22%), and learn to skate programs (16%). Yoga was also a common program with 7% of respondents having participated over the past year.

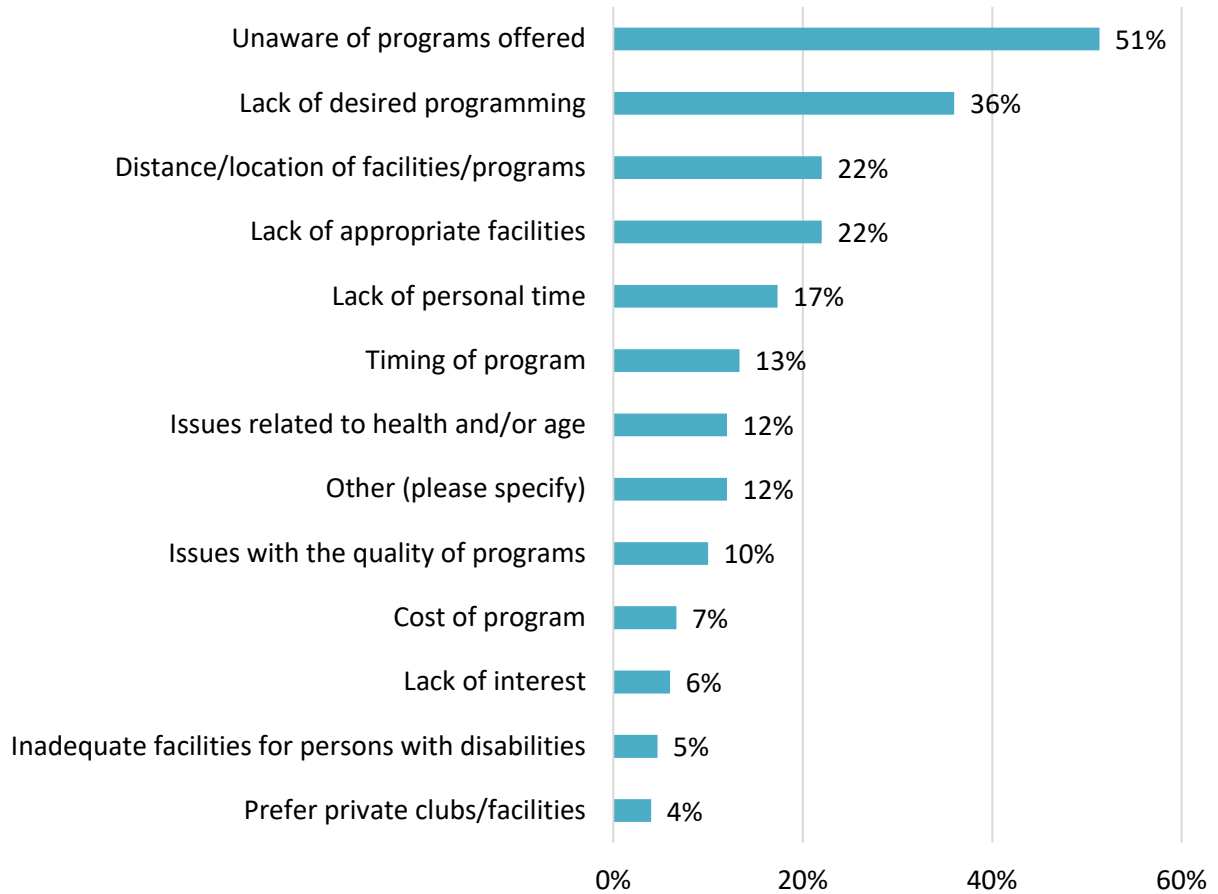
30% of question respondents (n=198) indicated that there are programs they would like to access that are not currently offered by the Township. Suggestions were provided for additional programming, which echoes what we heard from survey respondents in relation to NDCC-specific programming, including:

- Programs for seniors, including variety of fitness, technology, life safety, leisure (crafts, cards), cooking programs, and speaker series.
- General fitness programs, including yoga, Zumba, martial arts, tai chi, walking club.
- Learn to skate programs for others beyond children, including teens, adults (i.e. newcomers), and special needs (private lessons).
- Pickleball, as a growing sport.
- Swimming lessons on a year-round basis (at an indoor pool) was also identified by 15 survey respondents as something they would like to access.

Barriers to Participation

A lack of awareness of the programs that are currently offered was identified by survey respondents as the primary barrier limiting their participation in recreation programming. This was followed by a lack of desired programming being offered (36% of respondents), distance / location of facilities or programs (22%), and a lack of appropriate facilities (22%) to host such programs.

Are there any barriers limiting your participation in recreation programming? If so, please check all that apply. (n=150)



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APPENDIX: RESPONSES TO OPEN-ENDED QUESTIONS

Question 6: If you indicated you were unsatisfied with the facilities at the North Dufferin Community Centre please tell us why below. Please be as specific and detailed as possible about which amenities within the facility you are referring to.

Responses:

- Bathrooms need changing spaces for infants. It's the law, and there currently isn't anywhere to do so.
- Change rooms are small and there is not enough to accommodate boys and girls for both teams at the same time. Washrooms are small and smell due to drainage needing updated. Ball diamond is too small for anything but small kids to play on. Playground equipment - there is none to play on.
- Stairs.
- The washroom and change rooms are fine BUT need to be upgraded. There needs to be some investment made to make them better.
- The change rooms are small but more importantly the shower facilities are brutal; gross, lacking privacy.
- The washroom doors are broken, and it is dirty.
- Change rooms are small, smell terrible. Main lobby does not have enough seating. Ball diamond is not taken care of. Play structure is too close to the road and not very exciting.
- The playground in Honeywood is dangerous and unkempt. It has broken plastic pieces throughout the climber and chipping paint and is dangerous for our children. We reported issues over 4 years ago and still nothing has been repaired it's just been left to get worse. It's the worst playground we have ever been to. The ballpark is totally grown over and used by no one.
- The arena is in desperate need of updating. We travel around to many other centres for hockey and it is apparent that Honeywood is far behind in its amenities, cleanliness and functionality. The bathrooms are old and gross, and hardly functional. The change rooms are also dirty and old and barely functional. The common area in the arena is small, and dirty. The concession stand has top quality food, and I would love to see that maintained, but it would be nice to see it surrounded by a more appealing lobby to be sure. The ball diamond is hardly more than an open swath of land at this point. The playground is really the bare minimum. It would be great to see an actual playground with more options for various ages to play and enjoy - perhaps closer to the building itself so kids could play outside while their siblings are playing their game if they wanted.
- Washrooms downstairs stink need attention. Ball diamond needs maintenance in order to use. Ball leagues started would be good. Roller skating in summer but floor sweats. More functions

that public could attend meaning dances, yoga, Pilates, exercise gym , public swimming would be great and wishful thinking. This is my home town and there is less things to do now at the arena then 30 years ago. Ball hockey leagues in summer months. Shelburne is rapidly growing and numerous people in Mulmur use Shelburne faculties than here. Our taxes need to invest in our community.

- Need to work on the odour.
- It would be great to have accessible washrooms.
- Playground very small and just for very young children. Bathrooms need updating as well as changerooms.
- Not enough outdoor playground equipment.
- Washrooms need updated a bit as well as ball diamond does too.
- The Township never bothers to put any money towards upkeep of any outside activity area in Honeywood. Nor do they address any of the very serious safety concerns that have been raised due to the unwise location of the play area for the kids.
- Upstairs kitchen needs to be up to code and we need an elevator.
- Washrooms need repairs.
- Kitchen doesn't work in hall. No elevator to get upstairs. Facility old and beat up.
- Norduff Room is a great facility but is not accessible.
- The change rooms need a good cleaning including cuss words removed from walls and ceiling. The bathrooms need a good cleaning as well and maybe some upgrades.
- Lobby is way too small. Dressing rooms also too small. Very crowded during games and worse with back to back.
- The concession had unpredictable opening hours. One week it would be open, the next it wouldn't with no notice. The playground facilities are extremely minimal.
- Dressing rooms are a joke.
- Washrooms and change rooms are not large enough for teams using the arena.
- There is sometimes a septic smell in the arena.
- The playground needs updating.
- Not aware of what it offers. Nothing in the Mulmur Newsletter. Use services in Clearview.
- The Norduff Room need some updating including the kitchen so it can be used to cook in not just heating food. There needs to be access for all.
- The ball diamond infield is overgrown not properly maintained.
- Old. Not accessible. Ball diamond is overgrown and unusable.

- Family has never been. Not sure what is there for our family.
- Little for adults, all geared to children.
- Ice rink change rooms and bathrooms need to be updated. They have showers that you have to supply your own shower curtains but not only that they need to be updated. Same goes for the washrooms. They are kept as clean as I think can be just need updating.
- Ice rink can use more environmentally friendly LED lighting. Brighten up and save electricity costs. Would improve overall appearance of the rink. Dressing rooms including much needed girls dressing room needs updating and as well concession stand. External appearance of rink needs attention. Nice hometown arena just needs some fixing as it looks like the township is not looking after the rink.
- Ice rink in winter has change rooms that smell, disgusting showers, concession that's rarely open. Ice condition is bad with ice accumulation all along the edges of the boards.
- The ball diamond is out of service. The washrooms should be accessible.
- Both the changerooms and the washrooms are too small. Washrooms are run down. However, the facilities are kept clean.
- Changerooms could use a "fix up". Toilets and toilet stalls OLD. Proper shower with door or curtain would be appreciated.
- Not much communication to encourage community participation.
- Ball diamond needs work. It's ok to practice with the kids but not to have a real game. I'm sure there are enough kids in the area to start a baseball league if the ball diamond was worked on!
- The main problem with the Norduff Room is that I have family members that have a great deal of difficulty accessing the room. The room itself is quite dated as far as the decor goes. The men's washroom tends to be cold in the winter. The dressing rooms are small for an average size team of adults.
- Change rooms are too small. Washroom facilities very limited.
- Changerooms and washrooms too small. Concession booth is not open enough.
- More can be added to the space provided. Updated and bigger park for kids.
- Need an upgrade.
- Need more change rooms.
- Bathroom and change room.
- Ball diamonds are not maintained or used at that this moment. Also, you could not play at night because there are no lights.
- Reoccurring sewer gas smell, Bathrooms/ Change rooms could use updating.
- Small changes rooms, outdated washrooms, basically outdated facility.

- Too small outdated.
- Dressing rooms too small, heating showers, gender issues, washrooms outdated.
- The place has been the same as long as I can remember - it needs to be updated, bathrooms and change rooms especially. Imagine what's under the flooring. There is no change table in the men's washroom.
- Concession not open Monday nights.
- It would be nice if the change room showers were a bit nicer. Playground is good but a bit close to the road. Ball diamond is obviously not great but fun for kids at the beef BBQ and just practicing a bit.
- Dressing rooms are too small and not enough of them. Bathrooms are outdated and small.
- Changerooms are small. Ice rink is too small. Washrooms are small.
- Don't get rid of the rink.
- Ball diamond very little use would love to see upgraded lot of baseball players in the area. Playground continue upgrading considering the amount young children that live in Honeywood.
- The changerooms in the arena can be tight when a full hockey team is using them.
- The concession booth isn't open Monday nights for skating lessons. Completely understandable as the revenue generated probably doesn't satisfy the time spent but it would be nice!
- Bathrooms are small and falling apart. The changerooms are too small and need better facilities. The main lobby area is far too small for the business of the arena (full lobby plus teams trying to get through with their equipment). The upstairs hall is not accessible.
- The arena needs to be painted and cleaned up. During hockey season the arena is not big enough in the main part of the arena and the washrooms are too small. Also, Honeywood could use with heaters of some sort in the ice rink area.
- The ladies' washroom is very old and outdated.
- The changerooms are too small and the bathroom and shower need updating. The washrooms are too small, the stalls are very small and there is a musty smell. They also are lacking a change table and a wheelchair accessible stall. The Norduff Room needs updating, windows, ceiling and just, washrooms.
- Changerooms need to be bigger with better toilet/shower facilities. Washrooms in the arena need to be bigger and warmer. Ball diamond is just a field with poor markers and the playground needs more equipment.
- Rink change rooms and washrooms in bad need of updating.
- Haven't been there in years.

- Norduff Room is not accessible to wheelchair.
- Washrooms - small and need some maintenance. Change rooms - too small for the number of kids. Girls change room sucks big time. Spectators Lobby is too small. Standing joke about the arena being the coldest one they've been at. There have been a lot of donations and fundraising - put in some small heaters.
- The washrooms are dirty. The playground needs to be updated.
- The ball diamond needs weeds sprayed and the infield gravel maintained.
- The baseball diamond needs better upkeep.
- Small change rooms and washrooms.
- Change rooms are very small and lack ventilation. There is a single shower and little privacy should the room door open (they do not close well). Frequent smells of sewage from washrooms.
- Hall is not accessible. Change rooms do not have enough space for mixed teams. Washrooms smell of urine. Ball diamond not maintained but no one uses it. Playground located too close to road.
- The diamond in Honeywood is unusable due to the infield weeds.
- Outdated and undersized for activities held at NDCC.
- The rink is very cold, the puck sticks to the ice. You can't move in the washroom and the arena is just too small.
- Would like to see ball diamond improved. Community would use it more if it was in better condition.
- I would like to see an indoor pool.
- The washrooms are tight, not enough stalls and not very inviting. badly in need of an overhaul and upgrade.
- Facility needs updating.
- Washrooms are gross and need re done badly as well as the upstairs room and kitchen. Change rooms are too small and need a facelift as well.
- Too cold.
- Change rooms are very very small, and showers are gross! However, I understand the size of the rooms does not accommodate for a nice shower.
- The restrooms smell like backed up sewage.
- Outdated throughout the whole rink.
- Prices at concession stand are very high compared to other arenas, seems like gouging cause there's nothing else around.

- Art show in the Norduff Room was hard for my elderly parents to attend as there is no elevator to help with accessibility. The ball diamond is unused and not even kept weeded. The playground is also uninspired. I never see any kids there. We're more likely to stop at the one in Hornings Mills as it has picnic facilities, benches and shade trees.
- I would prefer my tax dollars go to Dundalk or Shelburne.
- I was told I could not book 1:30pm ice because it was not convenient for workers.
- Change rooms too small. Washrooms need updated.
- Dry arena not used for sports, arena appearance inside not kept up, playground not very appealing or attractive.
- Concession is not open at start of ice hockey season. Unwillingness to open rink for an hours rental, no one around to ask questions or get information. Whole place seems sad and neglected - I have known the arena for 12 years.
- NO one uses the ball diamond.
- Changerooms too small and either too hot or freezing cold. Bathrooms small and not accessible when teams are entering or leaving the ice surface.
- Concession booth not always open. Playground small, dirty, not accessible for multiple age groups.
- Change rooms dirty washrooms doors don't lock.
- Girls change room is not appropriate for them to use, can look in from outside, too small, does accommodate all the girls.
- Lobby, dressing rooms and washrooms all need serious updates. Need female change room and referee room. Also need larger change room for teams. Bathrooms are not satisfactory or accessible and smell up the lobby. We also require updated kitchen facilities - satisfied with concession stand and have the best food anywhere but the poor person who runs it continually struggles with issues due to an old building.
- Norduff Room is not accessible. It is clean and well maintained, but not being accessible is unacceptable. It is old and could certainly have a 'face lift' and then it might be rented out more.
- Hard to get anyone to return calls to rent ice.
- Better facilities in Simcoe (Alliston/Tottenham).
- Bordering the green space the grass/weeds often grows to 12-14 inch before it's cut, the garbage is not collected or changed and the fence has been in a state of disrepair for years (again make do fixes by community members). The flag at cenotaph is not changed when tattered (unless by community members) and the fence is broken propped up in place. If you don't play hockey the North Dufferin Community Centre offers little in the way of recreation options.

- Update. Larger washroom.
- The arena is a smelly old building with a dreary atmosphere. The park area is neglected and poorly planned. No one uses the baseball diamond and the playground is mostly empty too. The fence around the memorial should be removed as it is unsafe. Generally, an uninviting space without a plan.
- Bathroom and changerooms need a major overhaul. They are dated and stink. Not enough toilets for events. Ball diamond is not maintained at all. Playground is unsafe and not accessible to all. No swings. And garbage can is never emptied.
- Concession needs to be updated with new equipment and offer different food choices.
- The ball diamond could use some maintenance to make it more user friendly and less of a weed patch with gravel
- The washrooms in the changerooms could be updated, however they do the job
- Playground needs updated.
- There is often a bad drain smell in the washroom and changing rooms
- More seating in the ice rink would be nice.
- I am not that familiar with the programming at the arena. There doesn't seem to be big promotion of events there or the encouragement to use facilities.
- Grass cutting was hit and miss last year. Playground is not used very much, and equipment is old.
- Change rooms too small. Playground and ball diamond not maintained.
- The bathrooms are not vented properly, they smell, door on one stall in ladies' room has been broken for way too long! The change rooms are too small to support the amount of people on teams using them. The playground is very outdated as well as dangerous.
- Dirty
- The girls change room is not big enough and they have to share with opposing teams. Often there is not enough room.
- Dressing rooms aren't clean. Debris on floor every week. Hockey tape balls in toilets on Mondays (and we are the first ice rental of the evening). Ice is often bumpy and rough.
- Needs renovations and general maintenance.
- As far as I know the ball diamond and playground are not used. The entire park needs to be updated. It is not a welcoming place and until something is done, I don't know why anyone would go there.
- Washrooms need improvement. One door doesn't lock in women's washroom. Space in there is tight. No accessible toilet.

Question 10: If you indicated you were unsatisfied with the programs and activities offered at the North Dufferin Community Centre please tell us why below. Please be as specific and detailed as possible about which programs and activities you are referring to.

Responses:

- sound system during games, if staffed properly.
- I only really know about hockey and Canskate. What else do they offer? How do I find out about those activities?
- More diversity- camps for kids with different focus (arts, music, etc).
- What programs other than hockey are even offered? I live here but have no idea.
- We love Honeywood, and will not go to another centre, as it feels like home to us, but it would be such a boost to the community and surrounding areas to have a beautiful facility with more amenities to be proud of. Other families I know have moved to Shelburne for hockey because the arena is new and there are more opportunities.
- A lack of things to actually do at centre. Money should be invested into more program's community can do there.
- the only thing offered is hockey or skating.
- There could be more to offer to save driving to other locations.
- I feel the only interest the township has in this property is to forward the hockey agenda. I have no interest in this sport. I don't want to pay taxes that forward this sport for the benefit of very few Mulmur taxpayers.
- There is always room for improvement.
- Unaware of programs available in Mulmur.
- There needs to be more access to the arena so people can utilize it more.
- There are no programs.
- Not familiar with programs offered there.
- programs and facilities for adults needed.
- Tennis, pickleball, and basketball aren't offered at NDCC.
- HMHA is offered and organized TOTALLY thru the hockey association - the township owns / runs the building but has no part in running the organization.
- No good communication about activities.
- I feel like there could be a lot more community programs offered here, although they would also need to be better advertised.

- Satisfied.
- Could be more programs available for women.
- Dressing rooms small and toilets weren't working. Upgrades need to be done.
- The arena could be used more for children's sports in the summer such as ball hockey, lacrosse. It would be nice to have yoga and exercise class offered also.
- More advertised information and availability for figure skating programs.
- the arena is further away than Shelburne. not likely to go to sporting events there because of this. will attend beef BBQ, and Mulmur organised events but with no wheelchair access even public meetings are impractical.
- Don't feel there are enough programs i.e. pickle ball etc or enough staff hours to organize events.
- I wish there were more activities available.
- Forced to leave after 16 years of being part of the Honeywood hockey family cause no team was offered for my son.
- The area needs an indoor pool.
- Everything is geared to physical activity. There are a lot of seniors in the area with other interests. Why not hobby classes. Social groups, Movie shows, etc.
- Manager unwilling to be flexible
- Hockey became local only- not a North Dufferin Community Centre issue. While the kids did play there, hockey ran well.
- Not encouraging people to visit, no info about possible or available programs.
- More programs needed.
- Other programs could be offered to the community in the Norduff room, such as yoga, Zumba, cards, crafts, etc.
- More professional programs available outside catchment area.
- I am sorry that the budget all goes to hockey, a dying sport in Canada, rather than the outdoor areas which could be useful and fun community spaces. There isn't even a picnic area. The building is lit up all night every single night for no good reason which is wasteful and blocks out our view of the stars. The memorial is a sad and neglected cipher that needs reinvestment and the plastic playground is just sad. Those who oversee the arena care nothing for the village and think only of the hockey players, whose contributions to Honeywood include screaming in the parking lot, driving like jerks and tossing their beer cans and garbage out the window of their trucks.
- Didn't know there were other programs.
- Lack of activities offered outside of skating. Seems to be a waste of space and money if no programming is offered. So much wasted opportunity.

- I have never seen any advertising for this site, for any reason, where is it, never been there.
- Only programs I know is Ice hockey and Ice Skating and both are good, did satisfied as I am unsure if there are more activities.
- Only hockey! And doesn't seem to be used very often- parking lot often empty during what should be peak times as in other arenas.
- Be nice if more free skating times were made available for adults only during the daytime.
- I am currently unaware of any activities at the centre that I would be interested in.

Question 12: Which barriers, if any, limit your participation in activities, programs or access to the North Dufferin Community Centre? Please use the space below to clarify your answer or provide other barriers not listed.

Responses:

- Small, elevated area for wheelchairs or walkers, to enjoy ice level activity.
- Size of main lobby.
- Needs to offer more to the community. Upgrades and money need to be invested and should be invested with my taxes paid into more programs.
- Financial.
- More programs.
- Need easier access to hall, e.g. (elevator). Change rooms should be increased in size.
- Upstairs needs to be accessible for family members.
- Ceiling tiles falling/Hanging from ceiling in the Norduff room. Having a formal event here would be a little hard.
- Better communication.
- Access to the Norduff Room is a problem and the whole front needs to be upgraded as in washrooms, dressing rooms, etc.
- Facilities are not kept up. The Honeywood arena doesn't offer programs other than hockey. People don't go there to use it because it is in the middle of nowhere.
- Older awesome rink needs some TLC.
- There are no barriers.
- Access to the Norduff Room is limited if one has a mobility concern (this is already known)
- Communication and encouragement to use facilities.
- Better access to information on what is happening there.
- Different optional programs for retired adults.

- Tiny lobby not easily accessible.
- I am unaware of any facilities beyond hockey rink, baseball diamond. All areas beyond hockey could use attention.
- Washroom dressing rooms.
- Change rooms outdated, too small showers, security issues, more facilities for seniors welcomed e.g., pool yoga weight room etc. training rooms hookups for computer etc for training i.e. hockey...
- Employees can only do so much it's a dated building, better building materials are available.
- Lack of space, arena is outdated.
- Nothing limits my activity in the NDCC. I would not have played hockey or be apart of coaching if the team I played for or help coach was not located in Honeywood.
- Would like to see better accessibility for persons with disabilities and bigger change rooms for players and referees as well as an upgrade too all the restrooms.
- Work hours would require access/programs late at night.
- In the middle of nowhere. Out of sight, out of mind.
- Offer the arena for sale. if no interested buyers then knock it down to save money. community events can be held at the township office. 200 users, mostly for hockey, some of whom are from other townships/counties does not constitute a quorum for keeping the arena going. Hockey is available in Shelburne, Feversham, and Creemore.
- Washrooms small and needs updated.
- The parking lot is a nightmare. It needs to be expanded.
- Baseball diamond needs better upkeep.
- Change rooms are very lacking, washrooms are very outdated. Norduff Room seems stuck in the '70s. I have noticed an effort to be better, but I think funds are not available to do the job properly.
- Not sure I know or knew what else was there other than skating.
- The facility cleanliness has been considerably shown a marked improvement since the facility has engaged the new manager. Repairs are ongoing and we can see new repairs all the time.
- Parking.
- No information about anything. Thought it was just a hockey rink.
- No awareness of facilities.
- Told no you cannot rent.
- Should like to see pickleball courts as It is a great activity for seniors like me.

- Additional ice rinks needed.
- Having events such as family showers or family gatherings are not always possible due to accessibility.
- Lack of programming.
- Kitchen could be updated.
- Perhaps an elevator to the Norduff Room.
- No elevator for people with disabilities to access the upper floor. Bathrooms on main floor disgusting.
- Lack of players for minor hockey age group.
- Didn't know it existed.
- I would say the drive in the winter - and its cold, the facility to watch hockey or ice skating could have heat. Its so cold.
- It is closer for us to go to Shelburne, Mono, or Alliston.
- Too far to travel. Should be centralized.
- Just in area that we normally don't go to.
- I am not aware of other activities other than hockey and skating that are available here.
- Communication regarding what activities are available.

Question 13: What would make it easier for you to access and participate in programs at the North Dufferin Community Centre?**Responses:**

- Change entrance for drop off only, canopy and cleared regularly. Doors user friendly or auto open. When you do those things could you consider moving the snack section out into lot giving more lobby room and small sitting or bar like eating area.
- Upgraded facilities would give incentive for people to bring more programs.
- More promotions for what activities are available.
- More offered.
- Greater options/variety of adult centred activities. ex. fitness classes, Zumba, yoga, Pilates with trained instructors.
- There is only hockey that I am aware of! What other programs are here??
- Better advertising. More programs

- Variety of programs.
- More activities offered.
- More to offer, Dance, karate, swimming, etc
- None/ I love Honeywood arena. Went to Shelburne for 2 years of hockey then back to Honeywood where our hearts were since my sons' hockey at age of 5. Country blades excellent.
- I moved into Melancthon last April. I had no idea there was a community centre let alone what programs they provide. Some information, maybe booklet mailed once a year with general info would be great.
- Needs an elevator.
- If there were more activities.
- Parking, elevators.
- Parking, elevator.
- Old folks.
- No need for change in this area for our family.
- Modernization of the front part of arena i.e. change rooms and lobby.
- Having the hall area more accessible and or updated.
- Better communication.
- The building should have year round programs run and I know you have to drive to get there but it would help financially if it could get off the ground.
- Location. Better quality facilities.
- A program guide delivered to house.
- programs specific to adults.
- Knowing what they are.
- Offer more programs that interest me.
- A NEW ground level community room, and W/C accessible bathroom.
- Communicate about activities and community building opportunities.
- I am not aware of any programs at the North Dufferin Community Centre that I am interested in. No idea though of what goes on there.
- More information, more programs. I appreciate the new electronic doors (for people with disabilities).

- It would be nice if the hall was easily accessible by elevator or if the hall was situated on the ground floor. As far as the dressing rooms go, it would be nice if they were larger but that is not going to stop me from playing hockey.
- More programs for retired adults.
- More space.
- A greater variety of programs would be welcome.
- Bigger parking lot updated front entrance proper handicap parking.
- Larger parking lot.
- A bigger arena.
- More Parking.
- More parking.
- More diverse activities in which to participate.
- Late night access.
- Knowledge of programs available.
- If different programs were offered.
- Nothing is stopping me now, but the parking lot is not well maintained in terms of salting. It is often very slippery. You are running a risk of someone falling and suing.
- If we lived closer!
- I have multiple chemical sensitivities; I don't think you can arrange for that.
- An auditorium on the main level.
- Bridge or other card games. Establish a Probus Club for Mulmur.
- A larger parking lot. Also, I didn't know there were activities other than ice rink related.
- Better awareness schedules.
- I would like to see the ball diamond maintained. It would be used more often, perhaps by existing leagues or renting to tournament groups.
- Programs offered.
- New centre Primrose.
- Awareness of what they offer.
- More ice time, accessible social areas, updated facilities.
- Public information via internet. Would love to see a kid's program for crafts and sports in evening or summer months like they have in Shelburne.

- Have a website and program of activities offered.
- Elevator.
- New programs for all ages.
- Larger parking area.
- Heaters in the arena & hockey for all the older teens
- More programming offered - find its an underutilized space. Its likely cheaper to host events there than in Shelburne and yet nothing happens here
- Information as to what is offered.
- Being able to rent the ice.
- There are not any programs offered other then hockey - Norduff Room needs upgrading if they would like to host events again.
- That they were run, the staff would open up the arena on request for local people, even if just for an hour rental.
- Additional ice rinks. Allowing for more games and skating at once.
- If more programs were offered.
- Arena needs an update.
- Elevator or hall on main floor, cleaner bathrooms and nicer more welcoming lobby to arena.
- More programs.
- More options for programming, bigger community outreach and pride and care in the grounds and facilities.
- There are no programs at the arena beyond hockey.
- Offer programs. Advertising of programs if and when the become available.
- Better, timelier, info on the outside sign. Event notification via email to those who already subscribe to Mulmur's email updates.
- Advertising.
- It would be nice to have heat and the parking lot can be quite slippery. It just needs a bit of updating.
- More programming.
- Distance to the centre - we are in the Violet Hill subdivision and it's 20 min (or just over) to get to the NDCC.
- Greater communication to tell what programming is happening.
- More seating in main lobby.

- Create a new facility in Terra Nova.
- More daytime activities for adults would be great.
- Is there are program guide as to what is available. Are there other programs available? other than ice sports?
- Variety of offerings.
- Knowing what is happening.

Question 15: If you feel there is a need for upgrades/improvements to be added to the North Dufferin Community Centre what existing amenities would you like to see upgraded/expanded? Other, please specify.

Responses:

- I do not know if all the open area is now needed as in the past. Could the lot be expanded, and that area used for summer activities, removable security barriers, improve area behind firehall?
- A walking track or general fitness facility would be great.
- Lobby & parking lot.
- Ice pad needs to be updated to use for summer activities, it sweats and too dangerous to do any sports on in summer months. Large swing set for children and adults - like to use swings with my granddaughter. Ball diamond needs maintenance.
- Need indoor swimming pool.
- Whatever the people are interested in.
- Showers in change rooms need to be updated.
- Lobby.
- Summer uses of concrete surface.
- Communication.
- LED ice rink lights much needed! Existing ice rink lights are dark, dungy and outdated.
- Not really used facilities so don't know.
- Programs offered.
- Just general improvements to continue. Is there a wheelchair accessible way to get up to the hall? Also, could three playgrounds have some of those outdoor cardio structures for adults like they have in Orangeville at some parks?
- Accessibility.

- A larger women's dressing room, ref room with shower and washroom, a viewing room for seniors.
- Reduce the stink.
- Lobby and bleacher areas could also be brought up to the 21st century.
- Parking lot.
- Team benches.
- Access to the hall for all.
- The parking lot needs to be enlarged, also more changerooms.
- Lobby could use space to sit to consume food.
- Goal horn.
- Heaters.
- More welcoming frontage, curb appeal. At times it looks oppressive and dark.
- Pool.
- Further programing.
- Indoor pool.
- Parking spaces/the concession had good food with a smile.
- Indoor pool.
- Availability during the day for occasional rental.
- Tennis court addition.
- Pickleball.
- Add heaters to ice stands.
- Green Space, options for other activities outside.
- Elevator to get to hall. A nice would be air conditioning but this may not be realistic until more rentals.
- Every facility requires keeping in good shape.
- I think the arena serves its purposes quite well. The washrooms could use a little upgrading, but they are clean and functional as is. The arena is kept spotless when you consider its age. It is the heart of north Dufferin, particularly in the winter months.
- Advertising to all.
- heat!!!!!!!!!!
- Fitness equipment.

- The arena is used very little- why spend more money to provide for the few who use it.
- Demolish the arena.
- Planting in the park.

Question 16: Do you feel that additional / new amenities are needed at the North Dufferin Community Centre? If yes, please tell us which ones.

Responses:

- Shuffleboard, tires, ropes, slides, tube tunnels, hill for small children to slide on. Big time plan maybe a splash pad. Portable stage for arena, concerts, community special meetings e.g.: gravel pit, elections, planning, barn dance, BBQ fund raising events. Supplies for emergency events, roads, tornado's, flooding in lower areas. All plans should respect the taxpayer and partners are essential for community buy in.
- Walking trail. Upgrade ball diamond. Upgrade playground. Paint lines on parking lot so kids can play street hockey. Install basketball nets. If you build it, they will come!!!
- A walking track or general fitness facilities would be great. A batting cage with or without pitching machine and other sports training facilities would be great too; other communities are providing their youth athletes with year round opportunities to develop their skills.
- More rooms for activities.
- Pool.
- Better playground.
- The entrance to the Norduff Room as it is currently is neither inviting nor easily accessed. A ground level, separate entrance, exclusively for the hall, would be more inviting and accessible and may well net higher rental levels. The kitchen could benefit from a redo to afford greater use by the public for rental usage. The concession booth would also benefit from an upgrade to the layout and efficient use of space to net greater capacity, cleanliness and usage.
- We need more activities/areas designed specifically for kids. There are a lot of children in this area and no where safe to play. Playground should be moved back further from the road and improved upon.
- I think it is time to build a new arena with new opportunities. A gym perhaps? An outdoor pool may be a stretch, but Shelburne does have one. A walking/running track would get used I am sure. Parents who are at the rink for stretches of time on a Saturday could go out and get some fresh air and walk a lap or two. Local kids could hang out there and a playground?
- Programs. Dances. Work out area. Outdoor pool (dreaming). More functions to support facilities.
- Pool, amphitheater, community Wi-Fi.
- Soccer field.

- Pool, farmers market, more programs for young and teens.
- Indoor swimming pool.
- More at the beef BBQ perhaps than just eating. Silent action, activities for the kids or entertainment like paw patrol or sparky the fire dog mascots etc, hockey related activity or something to display of the arena's history. Music etc.
- Anything but the single-minded focus on hockey. I don't believe there is enough Mulmur interest in the arena to warrant this expense.
- Additional change rooms.
- 2 new change rooms would be nice but not necessary. The washrooms downstairs could use some upgrades.
- It could use more parking in the winter. The ball diamond could be spruced up. And the lobby gets a bit crowded during busy times.
- Change rooms could be bigger. Ball diamond could use an upgrade.
- walking track, basketball nets, updated kitchen and bar.
- Walking track, basketball, bicycle path, updated kitchen, proper custodial room (i.e. running water, storage).
- Ball hockey, workout classes, ringette.
- Accessibility to Norduff Room or a new ground floor meeting room. Water filling station for sports teams if one hasn't yet been added. A small number of heaters in the viewing area of the ice rink. Wi-Fi for attendants use.
- A better park/playground.
- Skate sharpening services.
- More dressing rooms larger lobby and bathrooms.
- Basketball net and a variety of classes offered.
- There needs to be year round access to accommodate larger gatherings and it needs to be accessible for that to happen. The manager should be responsible for not only the arena but cutting grass as well and maybe that would help with the finances. The ball diamond could use some tender loving care as well.
- Dressing rooms and storage rooms. Lighting and sound for Norduff Room stage.
- Indoor pool, adult exercise classes.
- It would be great to have a gym open to use for fun activities such as basketball, volleyball, birthday parties, team events - the list goes on. Something like a YMCA even a pool would be nice.
- LED lights will brighten up the rink and pay for themselves with lower electricity costs (no brainier). Dressing rooms, concession, washroom, entrance and exterior (siding) need attention!

- Tennis, racquetball, and basketball courts. Lawn bowling.
- Playground.
- Pool, exercise classes.
- Outdoor tennis courts.
- Bigger parking lot.
- Perhaps a small gym/exercise equipment, as well as more frequent classes like yoga or stretching?
- I think that a couple more dressing rooms would be an asset to the community centre. Some of the minor hockey teams that play here are a mix of boys and girls making it necessary for a team to need an additional room. Also, the referees require a room with showers for all minor hockey games.
- Larger lobby and more comfortable seating to view the ice surface.
- Gym.
- Building can be updated. Parking lot needs to be organized. More programs in the area are needed.
- Change rooms, washrooms, hall, ref room, accessibility, playground, baseball diamond.
- More change rooms. Arena needs updated.
- Bigger lobby. Better & more change rooms. Better bathrooms. Larger concession. Better & more seating in arena. Heaters in arena. Upgraded hall.
- Washroom, Changerooms, Ref room, Playground, Pool, Senior programs, Fitness centre.
- Computer hookups training room for hockey programs year round use.
- Trees to shelter the building in a bit.
- More care for ball diamond and landscapes i.e. grass cutting, weed trimming, parking lot graded
- The arena is fine the way it is, however if there is money available then there are always ideas for improvement in/on anything. The parking lot could be expanded as people are often parking on the roads for games. On the youngest hockey team in Honeywood there is well over 20 players so for a game you have all those parents/grandparents coming and if it backs on to another game then people are parking on the road, and if the fire department is working then that just adds in more cars as well. The changerooms could be a bit bigger and maybe nicer showers. However, that again is not a "need" and I don't think it stops anyone from coming to the Honeywood arena because of it. I am guessing a elevator is needed to get to the upstairs as well.
- Skate sharpening.
- More/ bigger change rooms new referee room updating the hall kitchen and bar all the bathrooms more parking.
- Be nice to have an updated hall, it's very outdated.

- Larger benches and general upgrades.
- We need more changerooms as know more teams are co-ed, the lobby needs to be larger, we need a ref's room.
- Swimming pool.
- More programs should be offered at the NDCC year-round. What a wasted space in the summer!! Fix up the Hall so that you can rent the space for weddings, cultural events, etc. Offer some summer sports like ball hockey, to get people to use the NDCC all year. Fix up the diamond and have some summer tournaments.
- Maybe after some facilities are constructed to serve the south end of the Township.
- Pickleball courts and pool.
- Elevator for access or knock the whole thing down.
- Space for farmers market?
- A bar would be nice.
- A new multi-purpose room on street level. Upgraded kitchen.
- Updated community space, another ice pad, youth friendly spaces.
- Heat for spectators.
- Ball diamond. Improved play area for children. Use of natural space, i.e. outside bike track.
- Wi-Fi. Heaters in the rink. Gender equal dressing rooms. Functional kitchen in the hall. Wheelchair accessible.
- Showers/washrooms in all the change rooms and a separate/different room for the referees. Fully accessible washrooms and other amenities for the disabled and persons with any disability. Kitchen upstairs needs to be transformed into a commercial facility. This would allow caterers to utilize this and cater to functions such as weddings.
- Something to do in the summer.
- Heaters.
- It would be nice if there was more family/kids/youth activities or programs going on-special events. Also, nice if there were exercise programs available in the evenings or on the weekends.
- Pool.
- Skate park and other outdoor facilities to keep the young folk active.
- To accommodate nonphysical activity.
- Basic upgrade and inclusion of new sports, indoor swimming.
- Use of arena during summer- ball hockey, badminton, attractive premises to encourage use of upstairs for fitness classes potentially, tennis courts.

- Community based things, yoga, Pilates, badminton, access to rink out of hours, adult skate lessons or hockey lessons, time when kids could go on the ice with their hockey sticks and pucks etc.
- Change rooms and washrooms. New Hall on one level and kitchen so renters can cook and be accessible.
- Outdoor space is huge... so much can be added/improved. Pavilion, natural playground.
- Larger girls change room.
- Main ground hall, larger parking space, playground closer to community centre.
- Norduff Room on the main floor for easy access for all. A room for a small library, where visitors could drop off and pick up a book to read (very informal - low maintenance). Floor of the Norduff Room suitable for exercise classes and parties.
- We have often thought that an outdoor structure with cement pad and covered roof where community could gather have a picnic and bathroom facilities would be ideal. Currently without facilities - motorcycle drivers and car groups often pull in, relieve themselves on the back of the building and then drive off. Having an active playground closer to the back of the park provides a less competitive play space and would appeal to a larger age group of children.
- Exercise and walking area, social activities for older adults, craft fair.
- I think the arena should be overhauled or demolished. My suggestion is to rezone a lot or two at the west end of the "park" and sell them. Use the money to do something creative with the outdoor areas such as natural play spaces or a small ice rink and bandstand like Brampton's. As for the indoor spaces, they are so little used beyond hockey and so outdated that I wonder if the investment would be worth it.
- access to the Norduff Room.
- Add outdoor pavilion and swings. Put in soccer/ foot ball goals and basketball nets. Look into creating an outdoor exercise gym.
- Swimming.
- Unfortunately, I don't know what programming happens at the hall other than what I serve driving by. I think there could be more community building events held there.
- A new playground, updated washrooms on main level, more seating on main level, heaters in rink area.
- Fitness area gym.
- Indoor swimming pool for year-round use would be great.
- More washrooms by the ice surface/lobby. Washroom stalls are very narrow and aren't very accessible for those with mobility issues. Dressing rooms are very small.
- Fitness related activities. More activities for seniors. Yoga fitness Pilates tai chi.
- Community gardens, pollinator garden, outdoor pavilion for events.

Question 21: If you indicated you were unsatisfied with any of the amenities please tell us why below. Please be as specific and detailed as possible about which amenities / facility you are referring to.

Responses:

- I believe all trails in the forest should be shared use.
- Would like access to single track trails for horseback riding again.
- Could be cleaner.
- It would be nice if everyone could have use of the single tract trails. Including bicycles, pedestrians, including dog walkers and equestrians
- Horses excluded from many trails in Dufferin Main Tract.
- Multi use shared trails are preferred in Dufferin County Forest Tracts.
- All our favourite trails in the Dufferin County Forest are now bike trails and not available for our use.
- Anything can be improved.
- They just need to be upgraded.
- Restrictions on the trails which should be open to all users.
- This pertains to the Main Track of the Dufferin Forest. Lack of parking availability for larger vehicles (horse trailers), including space to turn around. Lack of single, multi-use trails to enjoy for equestrians. High speed activities that are currently permitted often conflict with safety and enjoyment for slower place users as the forest trails – which all interconnect. The biggest issue is alack of stopping and yielding at intersections where single trails and large trails merge; any single trail user needs to STOP ALWAYS when exiting an often not very visual single trails before merging into or crossing any wider trail.
- Single track trails should be shared use for hikers, cyclists and equestrians together.
- The Mansfield ball field needs some outfield grass work. The park needs some updating.
- Dufferin County has made it legal to drive the side RDS to get to trails etc with ATV/UTV, yet we are not allowed to in this community - it makes no sense! You must still obey the law of the road while doing so and they are used by many local farmers/homeowners to work their properties and maintaining the community as well as possible. I collect garbage thrown out by individuals to cheap to go to the dump or just throwing the garbage out their window in our community, photograph our community and look for giant hogweed and other evil invasive species such as fragmite. I use the box of my UTV to try and control as well as photograph large clusters of them. By not following sufferings lead we are now being ticketed for trying to help our community from looking like a garbage pit and being overrun by invasive species that without the help of property owners and their own personal UTV trailers etc to help our beautiful community stay this way.

- The playground at the Mansfield ball diamond is just a swing and a small slide. It would be wonderful to see this upgraded. The one at NDCC is even worse and too far away from the building. The arena itself has a lot of character and holds a special place in my heart, but it is dirty and out-dated and needs a major renovation.
- Ball diamond not maintained. Park needs more equipment.
- The ball diamond needs to have lights so they can play later games so that we don't always have to play away games on a weeknight. The playground is outdated.
- The track needs more screening and the weeds removed. We also need a light in the park at night or at least by the park.
- Shaded area.
- Dry arena pad is wet in summer. Ball diamond not cared for. Hall - no usable kitchen, exhaust, storage - not updated. Restrooms - need updated
- Dry ice pad - wet in summer. Ball diamond – unkept. Hall - no kitchen (e.g. no cooking because of not updated exhaust). Restrooms are outdated. No custodial room.
- Playground facilities insufficient.
- The playground in Honeywood is outdated. There are many children who live in this town. They would benefit from a new playground to enjoy in the warmer months. Also visiting families would appreciate the space.
- You can only do so much with a facility that needs updated. It has provided well for the age and needs to have more so it will draw larger usage. If the reno's included more usable space perhaps there could be some agricultural attractions as well as we are central to several counties.
- Playgrounds for young children. There's not much for kids to do in Mansfield.
- No garbage cans, playground at the diamond is too far back in the forest and is creepy, other parks are useless.
- Mansfield Ball Park needs lights to accommodate the number of growing teams. It also needs at least one pitching bullpen. Both playgrounds mentioned above need updating. The ball diamond in Honeywood could use a field overhaul to make it useful again. I have not been to the ball diamond in Hornings Mills of late, however, it was in need of storage the last time I was there.
- Geared to children, not to adults.
- Same reasons already listed (change rooms and washrooms).
- Ice surface lighting, dressing rooms, concession, washrooms, main entrance and exterior.
- The walking and mountain bike trails in Dufferin County Forest could be significantly improved with improve signage, trail maps, and visitor information.
- The playground should be upgraded. The Mansfield ballpark should have lights! The facility would be used much more and longer into the year if it had lights.

- Dufferin Forest Tracts are often fouled by horses and not well signed regarding trail uses.
- What does Mulmur do for the residents - build a basketball pad in Devonleigh that is never used!
- It would be better to have marked trails in Dufferin County Forest and groomed for cross country skiing and quiet pursuits.
- Playground at Devonleigh park is not big enough. More should be provided for the kids. It's a big space with limited park related activities to do. It's a big neighbourhood. Bring more into the park!
- Did not use any of these service--just too physical.
- It would be nice to have one playground area in Mansfield that had something for the under 4s. Depending on the size of the child it is nearly impossible for them to access the slides until they reach a certain height making trips to Shelburne, Alliston and Everett necessary for park use.
- The ball diamond needs better maintenance on a regular basis. the washrooms are often out of toilet paper, the grass is not cut very well, the batting cages need upgrading, the fencing around the diamond needs upgrading.
- Honeywood ball diamond.
- Ball diamond needs better upkeep.
- I would like to become more aware of options - my son plays basketball but because we live in the country it's very difficult to find a court or indoor place - was considering joining the YMCA in Collingwood.
- The township does not allow off road vehicles on the roads and to get to some of the beautiful areas you require an off-road vehicle.
- The ball diamond in Honeywood is in poor condition.
- Grass not cut; grounds not taken of at all.
- Lack of access to bathrooms, not accessible to special needs/abilities, little shade, no seating for parents, no picnic tables, sandbox with lid would be nice.
- I wish that the Dufferin Tract/Forest could be opened to responsible dirt bike groups as has Simcoe county forests - which has resulted in a mutually beneficial arrangement.
- Would like to have pickleball courts to play on in Mulmur.
- Playground.
- Very small climber at the Mansfield park in subdivision, no shade, no swings, pathway is all grown over in grass, weeds growing up in the sand.
- Like the updated and modern facilities at Mansfield. Should update to ice rink maybe for pleasure.
- Uncut grass, disrepair of playground and Cenotaph.

- NDCC park and playground completely lacking and unsafe. Extremely troubling considering the amount of young families that live in town and nearby not to mention the amount of youth there during hockey season.
- A picnic table or bench at the playground in Mansfield Ball park would be nice.
- Yes, the playground is small at both parks - there is no bench at the park by the ball diamond - there are so many kids in Mansfield and our parks are small - splash pad or a park like the ones in Everett would be nice for the kids - you can have maybe 2 or 3 kids on the park at the same time or someone will get hurt. It would be so great to see at least one of the parks enlarged please.
- Some user groups seen very unwilling to share the use of the forests.
- Not really used facilities so can't comment. I don't think general community is actively encouraged to use.
- Be nice to have access to an indoor pool and tennis courts for year-round use located in Mulmur.
- Make Toronto residents pay \$30 to park, since I have to when I go there.
- The playground in the Mansfield Ridge Subdivision is lacking a swing set and isn't maintained at all. The sand around the play set is full of weeds and never groomed. Overall, it's not very enticing for kids to want to hang out there and play. As for the basketball court, the nets are either ripped or missing altogether...they need to be replaced every once and a while.
- NDCC baseball diamond needs maintained.
- The basketball pad in Mansfield Ridge subdivision is not utilized to its maximum potential. It's not maintained. If it is to be kept as is. Use it as an ice rink in the winter. It's really a waste of space.
- Playground at Mansfield ball diamond is very out of date.

Question 24: Are there programs you would like access that are not currently offered by the Township?**Responses:**

- Trail maps.
- Multi use shared trails.
- I currently go to Base Borden to use their gym facilities. It would be great to stay closer to home and have options here locally.
- Not sure what is available.
- Indoor swimming pool around the Alliston area.
- Seniors programs, computers, safety and first aid, etc.

- 1 or 2 evening programs (e.g. gardening, cooking, computers, first aid - i.e. defibrillator).
- Gymnastics, kids art program.
- Gym membership.
- Outdoor skating rink, bike path.
- Indoor swimming, hiking, snowshoeing.
- Fitness programs for seniors.
- Bylaw allowing ATV use.
- Indoor pool, tennis court, basketball facilities.
- We currently must travel to Orangeville to have access to quality fitness and recreation programs. Would love to have these programs available closer to home.
- Broomball, baseball.
- Public swimming, exercise programs for all ages, weight training facilities, indoor walking track.
- MMA.
- Access to swimming lessons and children rec programs like softball and soccer without paying out of town fees!! children dance or music programs (although in a rural community it is hard and understandable not to offer!!)
- Soccer.
- Boxing/martial arts.
- Hot yoga.
- Yoga.
- General fitness equipment such as bikes, treadmills, weights.
- Pickleball.
- Tai chi.
- Start a Probus club in Mulmur; bridge/card clubs.
- Regular pickleball.
- More community days like Mulmur Day.
- Fitness.
- Basketball court, tennis maybe you have it I just don't know.
- Fitness centre.
- Indoor swimming. Boxing. MMA. Baseball.

- Swimming lessons year-round in an indoor pool.
- Exercise programs/youth programs.
- Pickleball clinics.
- Seniors related.
- Indoor swimming.
- Learn to skate for adults, for teens, private lessons for special needs (e.g. autistic), dance classes, table tennis for community like in Mono, teen hiking club, tennis facilities, playgroups for toddlers/kids in summer, cycling club for teens or adults or kids, public swims at Mansfield outdoor centre?, cycling/hiking trails connecting neighbourhoods (Mansfield to Mountain View and 17th sideroad), bathrooms in main tract, neighbourhood hike days at the main tract (e.g. Mountainview neighbourhood hike day; Honeywood hike day), seniors chair Pilates or shuffleboard or yoga.
- Exercise classes, indoor lane swimming.
- Pilates.
- Pickleball.
- Yoga, Zumba, pickleball.
- outdoor ice skating in Mansfield.
- Arts programming, Yoga (at accessible times) walking groups.
- walking/hiking club, yoga / dance classes, cycling club/routes.
- Programs for young seniors.
- Access to swimming programs/ swimming pool.
- Hiking groups, tree planting opportunities.
- Seniors fitness.
- Chair exercises.
- Indoor swimming programs.
- Music, adult art classes (painting, drawing), exercise for seniors.
- Swimming.
- Senior programming e.g. bridge.
- Indoor swimming pool.
- Indoor pool, tennis court, basketball facilities.
- we can't afford "programs".

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